

## Service-Specific Terms

### 1. LIMBLE FUSE SERVICE-SPECIFIC TERMS.

**1.1. Beta Release.** The Fuse Solution is currently in beta testing, and Limble provides the Fuse Solution to Customer on that basis at a discounted, flat rate. Customer acknowledges and agrees that (a) Limble will not provide support for the Fuse Solution during the period of beta testing, and (b) pricing for the Fuse Solution will include a usage-based component after the period of beta testing.

**1.2. Scope of Use.** The Fuse Solution is offered by Limble for use in conjunction with Subscription Services, but the Fuse Solution is not part of Subscription Services. The Fuse Solution is hosted by Limble for remote access and use by Customer under the SaaS License as though the Fuse Solution were part of Subscription Services. The Fuse Solution provides functionality that enables integration of the Subscription Services with certain third-party applications designated by Limble from time to time (the "Designated Applications"). The then-current list of Designated Applications is available from Limble and may change from time to time. Currently, the Fuse Solution is offered and available only with data hosting in the United States. Customer may use the Fuse Solution on a hosted subscription basis for its intended purposes to integrate Subscription Services used by Customer under the SaaS License with Designated Applications and for no other purpose. Customer may use the Fuse Solution only in conjunction with Subscription Services.

**1.3. Integration Configurations.** Limble's customers use the Fuse Solution to configure and utilize integrations between Subscription Services and Designated Applications ("Integration Configurations"). Customer may use Integration Configurations made available to Customer by Limble as part of the Fuse Solution, subject to the terms of the Agreement. In consideration of this use, Customer hereby grants to Limble a license to use, disclose, distribute, copy, modify, and commercialize Integration Configurations created by Customer using the Fuse Solution. This right is non-exclusive, irrevocable, and worldwide and includes the right to grant sublicenses to others, including other Fuse Solution customers.

**1.4. Third-Party Technology.** The Fuse Solution includes third-party technology, including computer programs that are licensed to Limble for the purpose of making that technology available to customers in conjunction with Subscription Services. Any third-party licensor of that technology will have no obligation or liability to Customer and makes no representation or warranty to Customer. The confidentiality obligations and other protections of Subscription Services under the Agreement will also apply to the Fuse Solution on a mutatis mutandis basis. Customer must not copy or modify any of the Fuse Solution or make any of it available to any other person or entity.

**1.5. WARRANTY DISCLAIMER.** LIMBLE MAKES NO WARRANTY CONCERNING THE FUSE SOLUTION, AND IT IS PROVIDED ON AN "AS IS" BASIS. HOWEVER, IF CUSTOMER IS DISSATISFIED WITH THE FUSE SOLUTION, CUSTOMER MAY TERMINATE ITS SUBSCRIPTION TO THE FUSE SOLUTION.

### 2. LIMBLE SEARCH SERVICE-SPECIFIC TERMS.

**2.1. Beta Release.** Limble Search is currently in beta testing as a Limble Subscription Service. LIMBLE MAKES NO WARRANTY CONCERNING LIMBLE SEARCH DURING BETA TESTING, AND AS SUCH LIMBLE

SEARCH IS PROVIDED ON AN “AS IS” AND “AS AVAILABLE” BASIS.

**2.2. Implementation.** Limble Search does not require implementation. Helpful content about using Limble Search is available in Limble’s Help Center (<https://help.limblecmms.com/en/>). Implementation services are not provided for Limble Search.

**2.3. Support.** Virtual support services for Limble Search are provided via email at [support@limblecmms.com](mailto:support@limblecmms.com), subject to the reasonable availability of Limble Search support personnel. Support services are subject to Limble's then-current virtual support policies, limitations, and procedures.

**2.4. Search Overages.** In the event Customer exceeds the maximum number of searches for Customer’s Limble Search subscription tier in any two consecutive months, Customer will (a) pay Limble’s then-current per-search rate for the excessive searches, or (b) move to a higher subscription tier, and pay the additional Subscription Fee, for the remainder of the Subscription Term. Limble reserves the right to suspend or terminate any free trial of Limble Search if Limble determines, in its sole discretion, that the number of search requests from Customer is excessive or otherwise beyond the scope of Limble Search’s intended use.

**2.5. Security.** Taking into account the state of the art, the costs of implementation, and the nature, scope, context, and purposes of Processing (as defined in the DPA) as well as the risk of varying likelihood and severity for the rights and freedoms of natural persons, Limble shall in relation to Customer Personal Data (as defined in the DPA) Processed in connection with Limble Search implement appropriate technical and organizational measures to ensure a level of security appropriate to that risk. During beta testing, Customer acknowledges and agrees that these measures will not include all of the measures described in Annex II of the DPA with respect to Customer Personal Data Processed in connection with Limble Search.